



Residence Worker - Casual

The Village Residence Worker Casual / On-Call Position

Flexible availability to cover the following shifts as needed:

7:45 am to 4:15 pm / 3:45 pm to 12:15 am / 11:45 pm to 8:15 am

Must be available for a minimum of 9 of the 21 shifts per week.

Position Summary:

The Residence Worker participates in 24/7 rotation of staff that is present to assist both adult and youth clients who at The Village Olympic Legacy Housing Project. Ensures clients' physical, emotional, social, educational, and medical needs are met. Assists clients to enhance quality of life with activities of daily living as appropriate and the development of life skills.

Qualifications:

Education, Training and Experience:

- Diploma in Human/Social Services field.
- Minimum one (1) year recent related experience or an equivalent combination of education, training, and experience.
- Standard First Aid and CPR-C Certified.

Job Skills and Ability:

- Demonstrated abilities in crisis intervention, conflict resolution, and advocacy for clients.
- Working knowledge of factors relevant to the success of clients in a residential program.
- Knowledge of staff/client relationship protocols.
- Strong commitment to the ability of clients to become independent and skilled.
- Demonstrated ability to assist clients in developing basic tenancy skills, social and life skills, and healthy lifestyle choices.
- Able to keep accurate statistics and provide reports to Housing Coordinator.
- Ability to work as a team with other Youth Services Staff, and to make referrals.

Key Duties and Responsibilities:

1. Participates, as directed by the Housing Coordinator, in the assessment, goal setting and program planning (Personal Service Plan) for individuals living in "The Village". Documents, implements, and provides input into the evaluation of the program.
2. Participates in various client focused activities in accordance with care plans.
3. Recognizes, analyzes, and deals with potential emergency situations such as client's aggressive behaviour to ensure no harm comes to the client and/or the public. Reports problems to the Housing Coordinator.
4. Assist with case management by identifying potential problems and reporting any difficulties. Provides input to other support staff with regard to the development of appropriate program plan to achieve residents' objectives. Contributes to the evaluation of residents' progress and prepares reports.
5. Provides emotional support and feedback to residents and their families.
6. Maintains reports such as statistics, logbooks, incident reports and daily activities of residents as required by the Housing Coordinator.

7. Identifies social, economic, recreational, and educational services in the community that will meet client needs. Maintains liaison with other agencies, professionals, government officials, and the community as appropriate to the program and directed by the Housing Coordinator.
8. Completes all mandatory learning requirements.
9. Performs other related duties as required.

General:

- Wage rate as per BCGEU Collective Agreement, Residence Worker, Grid 10 - \$21.63 per hour plus 10.2% in lieu of benefits.
- This position requires Union membership.
- This position is open to all persons.
- This position requires successful completion of a criminal record check.
- This position reports to the Housing Coordinator.

Please mention the name of the job position you are applying for in your cover letter.

NO phone calls. Only short listed applicants will be contacted.

Please submit your cover letter and resume to:

Human Resources
Chilliwack Community Services
45938 Wellington Avenue, Chilliwack, BC V2P 2C7
Fax: 604.792.6575 Email: careers@comserv.bc.ca

COVER LETTER MUST INCLUDE DAYS AND SHIFTS YOU ARE AVAILABLE FOR

Closing Date: 12:00 Noon, November 30, 2021 **Note:** This job will be open until it has been filled.